



WEEKLY UPDATE AND NOTIFICATION OF NEW CASES

November 11, 2020

Dear Residents, Families and Representatives,

Unfortunately, there has been a change in our Covid-19 cases over the past week. Today, we have 34 positive residents in house. This brings our total number of patients testing positive for COVID-19 to 44 and total staff members testing positive to 30.

Our staff continues to practice the enhanced safety precautions previously reported to you through our website and we are closely monitoring the recommendations of federal, state and local health officials regarding all aspects COVID-19. As a part of this, we have tested 100% of staff and patients again this week and will test again next week as a precaution as per the direction of NM DOH.

As you know, we have been preparing to safely allow visitors at our facility. As we previously reported, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility. As the number of reported Covid-19 Cases grows in New Mexico, restrictions have been reimplemented throughout the state. At this time, the Centers for Medicare and Medicaid Services ("CMS"), the Centers for Disease Control ("CDC") and our state health officials are still requiring we restrict social visitation and only allow essential personnel in the facility due to our active cases of Covid-19.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you are needing to bring anything to your loved one, please bring it by the front office, we will then hand deliver it to your loved one. We ask that it is non-perishable, in a sealed box or bag, and labeled with your loved one's name.

We do understand how difficult it has been to not see or visit your loved ones over the past several months and we appreciate your patience and understanding during this time. We will update everyone when we are cleared to proceed with outside visitation.

Until it is safe to allow visitors, we do encourage you to stay in touch with your loved ones through video chats, emails, letters, and phone calls. Please let us know if you are having trouble connecting with your loved one and we will be more than happy to facilitate your communication.

If you have any questions or concerns please contact us directly 575-623-6008.

Sincerely,
The Casa Maria Team



WEEKLY UPDATE AND NOTIFICATION OF NEW CASES

November 11, 2020

Dear Residents, Families and Representatives,

Unfortunately, there has been a change in our Covid-19 cases over the past week. As we have reported to you over the past week, we received confirmation that 20 residents tested positive for COVID-19, which brings our total number of cases to 44 residents 30 staff members that have tested positive for COVID-19 since the onset of this pandemic.

Our staff continues to practice the enhanced safety precautions previously reported to you through our website and we are closely monitoring the recommendations of federal, state and local health officials regarding all aspects COVID-19. As a part of this, we have tested 100% of staff and patients again this week and will test again next week as a precaution as per the direction of NM DOH.

As you know, we have been preparing to safely allow visitors at our facility. As we previously reported, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility. As the number of reported Covid-19 Cases grows in New Mexico, restrictions have been reimplemented throughout the state. At this time, the Centers for Medicare and Medicaid Services ("CMS"), the Centers for Disease Control ("CDC") and our state health officials are still requiring we restrict social visitation and only allow essential personnel in the facility due to our active cases of Covid-19.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you are needing to bring anything to your loved one, please bring it by the front office, we will then hand deliver it to your loved one. We ask that it is non-perishable, in a sealed box or bag, and labeled with your loved one's name.

We do understand how difficult it has been to not see or visit your loved ones over the past several months and we appreciate your patience and understanding during this time. We will update everyone when we are cleared to proceed with outside visitation.

Until it is safe to allow visitors, we do encourage you to stay in touch with your loved ones through video chats, emails, letters, and phone calls. Please let us know if you are having trouble connecting with your loved one and we will be more than happy to facilitate your communication.

If you have any questions or concerns please contact us directly 575-623-6008.

Sincerely,

Carrie Hill
Interim Administrator
Casa Maria Healthcare Center



WEEKLY UPDATE AND NOTIFICATION OF NEW CASES

November 17, 2020

Dear Residents, Families and Representatives,

Over this past weekend, Casa Maria Healthcare Center became aware of an additional 21 residents that are COVID positive. We've spent this morning personally notifying each of you but wanted to follow up with a letter. These additional cases bring our total number of cases to 65 residents and 42 staff members that have tested positive for COVID-19 since the onset of this pandemic.

Our staff continues to practice the enhanced safety precautions previously reported to you through our website and we are closely monitoring the recommendations of federal, state and local health officials regarding all aspects COVID-19. As a part of this, we have tested 100% of staff and patients again this week and will test again next week as a precaution as per the direction of NM DOH.

As you know, we have been preparing to safely allow visitors at our facility. As we previously reported, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility. As the number of reported Covid-19 Cases grows in New Mexico, restrictions have been reimplemented throughout the state. At this time, the Centers for Medicare and Medicaid Services ("CMS"), the Centers for Disease Control ("CDC") and our state health officials are still requiring we restrict social visitation and only allow essential personnel in the facility due to our active cases of Covid-19.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you are needing to bring anything to your loved one, please bring it by the front office, we will then hand deliver it to your loved one. We ask that it is non-perishable, in a sealed box or bag, and labeled with your loved one's name.

We do understand how difficult it has been to not see or visit your loved ones over the past several months and we appreciate your patience and understanding during this time. We will update everyone when we are cleared to proceed with outside visitation.

Until it is safe to allow visitors, we do encourage you to stay in touch with your loved ones through video chats, emails, letters, and phone calls. Please let us know if you are having trouble connecting with your loved one and we will be more than happy to facilitate your communication.

If you have any questions or concerns please contact us directly 575-623-6008.

Sincerely,

Carrie Hill, LNFA
Interim Administrator
Casa Maria Healthcare Center



Thanksgiving Update

Dear Residents/Families/Friends,

As Thanksgiving quickly approaches this week, we want to take a moment to thank you for your continued support throughout this pandemic. Our facility has faced unprecedented challenges over the last eight months and we appreciate your patience and understanding as we do our best to ensure your loved ones remain safe.

We are extremely grateful that you have entrusted your loved ones to our care and we are making every effort to provide our residents with a wonderful Thanksgiving. And while the recent rise in COVID-19 cases all over the country has affected how we all are celebrating this holiday, our facility will have a traditional Thanksgiving Dinner on Thanksgiving Day and our residents will be entertained with Thanksgiving Day activities, including various turkey facts.

In terms of visitation with your loved one, please call us at the facility to schedule a facetime call.

As a reminder, our total number of cases to date are as follows: 66 residents and 45 staff members have tested positive for COVID-19. Our regular weekly updates will resume next week and we will continue to update you on our website if we receive notifications of new confirmed cases of COVID-19. As always, if you have any questions or concerns please don't hesitate to contact us directly.

On behalf of the entire staff at Casa Maria Healthcare Center, I wish you a happy and safe Thanksgiving.

Sincerely,

Carrie J. Hill

Interim Administrator



WEEKLY UPDATE AND NOTIFICATION OF NEW CASES

November 6, 2020

Dear Residents and Families/Representatives,

As of today, we must report that since October 26th, 2020, 16 patients have tested positive for Covid-19. This brings our total number of patients testing positive for COVID-19 to 27 and total staff members testing positive to 24.

Our staff continues to practice the enhanced safety precautions previously reported to you through our website and we are closely monitoring the recommendations of federal, state and local health officials regarding all aspects COVID-19. As a part of this, we have tested 100% of staff and patients again this week and will test again next week as a precaution as per the direction of NM DOH.

As you know, we have been preparing to safely allow visitors at our facility. As we previously reported, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility. As the number of reported Covid-19 Cases grows in New Mexico, restrictions have been reimplemented throughout the state. At this time, the Centers for Medicare and Medicaid Services ("CMS"), the Centers for Disease Control ("CDC") and our state health officials are still requiring we restrict social visitation and only allow essential personnel in the facility due to our active cases of Covid-19.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you are needing to bring anything to your loved one, please bring it by the front office, we will then hand deliver it to your loved one. We ask that it is non-perishable, in a sealed box or bag, and labeled with your loved one's name.

We do understand how difficult it has been to not see or visit your loved ones over the past several months and we appreciate your patience and understanding during this time. We will update everyone when we are cleared to proceed with outside visitation.

Until it is safe to allow visitors, we do encourage you to stay in touch with your loved ones through video chats, emails, letters, and phone calls. Please let us know if you are having trouble connecting with your loved one and we will be more than happy to facilitate your communication.

If you have any questions or concerns please contact us directly 575-623-6008.

Sincerely,
The Casa Maria Team