



WEEKLY UPDATE AND NOTIFICATION OF NEW CASES

November 17, 2020

Dear Residents, Families and Representatives,

Over this past weekend, Casa Maria Healthcare Center became aware of an additional 21 residents that are COVID positive. We've spent this morning personally notifying each of you but wanted to follow up with a letter. These additional cases bring our total number of cases to 65 residents and 42 staff members that have tested positive for COVID-19 since the onset of this pandemic.

Our staff continues to practice the enhanced safety precautions previously reported to you through our website and we are closely monitoring the recommendations of federal, state and local health officials regarding all aspects COVID-19. As a part of this, we have tested 100% of staff and patients again this week and will test again next week as a precaution as per the direction of NM DOH.

As you know, we have been preparing to safely allow visitors at our facility. As we previously reported, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility. As the number of reported Covid-19 Cases grows in New Mexico, restrictions have been reimplemented throughout the state. At this time, the Centers for Medicare and Medicaid Services ("CMS"), the Centers for Disease Control ("CDC") and our state health officials are still requiring we restrict social visitation and only allow essential personnel in the facility due to our active cases of Covid-19.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you are needing to bring anything to your loved one, please bring it by the front office, we will then hand deliver it to your loved one. We ask that it is non-perishable, in a sealed box or bag, and labeled with your loved one's name.

We do understand how difficult it has been to not see or visit your loved ones over the past several months and we appreciate your patience and understanding during this time. We will update everyone when we are cleared to proceed with outside visitation.

Until it is safe to allow visitors, we do encourage you to stay in touch with your loved ones through video chats, emails, letters, and phone calls. Please let us know if you are having trouble connecting with your loved one and we will be more than happy to facilitate your communication.

If you have any questions or concerns please contact us directly 575-623-6008.

Sincerely,

Carrie Hill, LNFA
Interim Administrator
Casa Maria Healthcare Center